### Overview

Customizing your résumé for language services companies and agencies can be challenging. How much information is too much and how much is not enough? This hands-on presentation will walk interpreters through all levels of the process to create a résumé targeted to language services companies. Tips for contacting and following up with recruiters, as well as additional ideas for using business cards, the Internet, and other tools to boost exposure and marketability will be included.

## **Resume Styles**

(Reverse) Chronological

Functional

## Skills

Interpreters	Translators

## Sort into Categories

Interpreters	Translators

## Picking out the Pieces

Name

Address

**E-mail Address** 

Website

Objective

Summary

Experience

Qualifications

Education

Activities

Interests

**Computer Skills** 

Language Skills

References

Dos			
1.			
2.			
3.			
4.			
5.			
6.			

# Don'ts

- 1.
- 2.
- 3.
- 4.
- 5.

## Marketing Tips

Get on the Web:

http://www.linkedin.com

http://www.myspace.com or http://www.facebook.com

http://www.blogspot.com

http://www.synthasite.com

E-mail Tips

**Business Cards** 

# Diego Colón

Spanish/English Interpreter

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#### **PROFESSIONAL SUMMARY**

Trained and qualified interpreter with experience working in both judicial and medical settings

#### QUALIFICATIONS

- Excellent communication skills in English and Spanish
- Trained and well-versed in interpreting industry standards and ethical responsibilities
- Practical experience working in both judicial and medical settings
- Driven to thrive in both independent and collaborative work environments

#### PROFESSIONAL SKILLS

INTERPERSONAL AND TEAMWORK SKILLS

- Interacted with a wide range of individuals from across different cultures
- Reputation for being a natural team leader

#### CUSTOMER SERVICE SKILLS

- Interacted with clients and utilized excellent organizational skills to arrange and coordinate meetings and special events, including training seminars
- Track record in providing excellent customer service

#### LINGUISTIC SKILLS

- Ability to communicate with English and Spanish speaking individuals
- Knowledge of regional variations of English and Spanish

#### INTERPRETING SKILLS

- Ability to provide both simultaneous and consecutive interpreting services
- Knowledge of standards of practice and codes of ethics for judicial and health care interpreting

#### **EMPLOYMENT HISTORY**

- Independent Contractor, 4/04 to Present
- Office Manager, Surgical Clinic of Barker Cypress, Houston, TX, 06/01 4/04
- Court Clerk, City of Pasadena Courts, Pasadena, TX 1/99 05/01

#### TRAINING & EDUCATION

Bridging the Gap Medical Interpreter Training, Seattle, WA -- 2007 Cross Cultural Communications' Community Interpreter Training, Boston, MA -- 2006 Chang-Castillo Seminars Court Interpreter Training, San Francisco, CA -- 2004

University of Houston, Houston, TX-- 2001 Bachelors in Business Administration

#### **PROFESSIONAL AFFILIATIONS**

American Translators Association National Council on Interpreting in Health Care Texas Association of Healthcare Interpreters and Translators Greater Houston Partnership Houston Hispanic Chamber of Commerce